

TERMS & CONDITIONS



Delivery

UK delivery is included in the cost of your order. All orders will be dispatched to arrive within 7-10 working days after your order is received. Your order will be dispatched by Royal Mail on a Special Delivery, to be signed for on receipt of goods. If you live in the South Lakes Area near Kendal (LA9) and wish to collect your order, please contact me to arrange collection.

Returns

All goods will be packaged suitably for postage. However, if you are unhappy with the condition of the goods on arrival, please contact me asap. You will need to return goods in their original packaging within 7 days in order to receive a refund or exchange (excluding p&p).

Secure Payments Using Paypal

Secure payments should be made through Paypal. This is a popular and safe credit card processing system that offers industry-leading data encryption for your security and 100% protection from unauthorised payments. Your financial details are not disclosed to Little G Designs at any point during the transaction. With Paypal you can either pay by using your Paypal account or by a credit / debit card. Paypal accepts the following cards; Master card, Maestro, Visa, American Express, Solo, Delta and Electron. When you have successfully completed your order you will receive an email from Paypal confirming your payment. You will also receive an email from Little G Designs within 3 days to advise you of a dispatch date. For further details visit the Paypal website www.paypal.com

Cheques

If you would like to use alternative payment, Little G Designs also accept cheque's. Please use the Contact page to send your enquiry/order. Make cheques payable to "Miss Gina Walker" and send them to the address below. I will confirm receipt of payment via email. Goods will be dispatched as soon as your cheque has cleared.

Please post cheques to:-

Miss Gina Walker
Little G Designs
68 Hayclose Road
Kendal
Cumbria
LA9 7ND

Purchasing a Gift

If you would like to purchase a Little G Designs product as a gift, please select your gift, and head to the Paypal payment system. Paypal will then allow you to "Add special instructions to seller" at which point you can advise that the product is a gift. Your gift will then arrive with no price details enclosed. At this stage you can also include an alternative delivery address.

Trade Enquiries

If you would like to stock Little G Designs products, please contact Gina on 07825 369641 or gina@littlegdesigns.co.uk